Taxonomy of Services

REVISED: November 25, 2019

Overview
The purpose of this taxonomy is to establish common names and definitions for services purchased or funded by the Boone County, Columbia/Boone County Public Health and Human Services, and the Heart of Missouri United Way.

Definitions
Children/Youth: Persons ages 0 through 19.

Family: A household consisting of at least one parent or guardian and at least one child/youth (see definition above)

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</tr>
</tbody>
</table>
# 1. BASIC NEEDS

- **FOOD**
  - 1.1 Community Gardens
  - 1.2 Congregate Meals
  - 1.3 Food Distribution
  - 1.4 Grocery Shopping and Delivery
  - 1.5 Home Delivered Meals
  - 1.6 Household Gardens
  - 1.7 Infant Formula
  - 1.8 SNAP/WIC Matching
  - 1.9 Supplemental Food
  - 1.10 Supplemental Food Delivery

- **HOUSEHOLD ITEMS**
  - 1.11 Cribs
  - 1.12 Fans
  - 1.13 Furniture
  - 1.14 Household Cleaning Supplies
  - 1.15 Window AC Units

- **MATERIAL GOODS**
  - 1.16 Car Seats
  - 1.17 Clothing
  - 1.18 Diapers/Wipes
  - 1.19 Employment Attire
  - 1.20 Hygiene Items
  - 1.21 Street Outreach Supplies

- **1.22 Provision of Basic Needs Items**

- **TRANSPORTATION**
  - 1.23 Auto Repair/Assistance
  - 1.24 Public Transit Fee/Fare
  - 1.25 Ride Voucher
  - 1.26 Transportation

# 2. COMMUNITY ADVANCEMENT

- **2.1 COMMUNITY COLLABORATION**
- **2.2 COMMUNITY NEEDS ASSESSMENT**
- **2.3 PUBLIC AWARENESS/EDUCATION**

# 3. EDUCATION

- **3.1 ACADEMIC ENRICHMENT**
- **3.2 ACADEMIC INSTRUCTION**
- **3.3 ACADEMIC SUPPORT**
- **3.4 ADULT BASIC EDUCATION**
- **3.5 ADULT LITERACY PROGRAM**
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.6 Child Development Education</td>
<td>11</td>
</tr>
<tr>
<td>3.7 Early Childhood Education</td>
<td>11</td>
</tr>
<tr>
<td>3.8 English Language Learning</td>
<td>11</td>
</tr>
<tr>
<td><strong>4. Health and Medical</strong></td>
<td>11</td>
</tr>
<tr>
<td>4.1 Health Education</td>
<td>11</td>
</tr>
<tr>
<td>4.2 Medical Financial Assistance</td>
<td>11</td>
</tr>
<tr>
<td>Medication/Medical Supplies</td>
<td>11</td>
</tr>
<tr>
<td>4.3 Corrective Lenses</td>
<td>11</td>
</tr>
<tr>
<td>4.4 Durable Medical Equipment</td>
<td>11</td>
</tr>
<tr>
<td>4.5 Medical Supplies</td>
<td>11</td>
</tr>
<tr>
<td>4.6 Medication Management</td>
<td>11</td>
</tr>
<tr>
<td>4.7 Non-Prescription Medication</td>
<td>12</td>
</tr>
<tr>
<td>4.8 Prescription Medication</td>
<td>12</td>
</tr>
<tr>
<td><strong>Mental Health Care</strong></td>
<td>12</td>
</tr>
<tr>
<td>Assessment/Evaluation/Screening</td>
<td>12</td>
</tr>
<tr>
<td>4.9 Behavioral Health Assessment</td>
<td>12</td>
</tr>
<tr>
<td>4.10 Behavioral Health Evaluation</td>
<td>12</td>
</tr>
<tr>
<td>4.11 Behavioral Health Screening</td>
<td>12</td>
</tr>
<tr>
<td>4.12 Boone County Schools Mental Health Coalition (BCSMHC) Checklist</td>
<td>12</td>
</tr>
<tr>
<td>4.13 Social/Emotional Screening</td>
<td>12</td>
</tr>
<tr>
<td>4.14 Substance Use Disorder Assessment</td>
<td>13</td>
</tr>
<tr>
<td><strong>Treatment/Care</strong></td>
<td>13</td>
</tr>
<tr>
<td>4.15 Computer-Assisted Intervention</td>
<td>13</td>
</tr>
<tr>
<td>4.16 Family Therapy</td>
<td>13</td>
</tr>
<tr>
<td>4.17 Group Therapy- Adult</td>
<td>13</td>
</tr>
<tr>
<td>4.18 Group Therapy- Child</td>
<td>13</td>
</tr>
<tr>
<td>4.19 Individual Therapy- Adult</td>
<td>13</td>
</tr>
<tr>
<td>4.20 Individual Therapy- Child</td>
<td>13</td>
</tr>
<tr>
<td>4.21 Peer Support</td>
<td>14</td>
</tr>
<tr>
<td>4.22 Psychiatric Treatment</td>
<td>14</td>
</tr>
<tr>
<td>4.23 Physical Activity</td>
<td>14</td>
</tr>
<tr>
<td><strong>Physical Health Care</strong></td>
<td>14</td>
</tr>
<tr>
<td>Assessment/Evaluation/Screening</td>
<td>14</td>
</tr>
<tr>
<td>4.24 Developmental Assessment</td>
<td>14</td>
</tr>
<tr>
<td>4.25 Developmental Screening</td>
<td>14</td>
</tr>
<tr>
<td>4.26 Eye Exam</td>
<td>14</td>
</tr>
<tr>
<td>4.27 Oral Health Screening</td>
<td>14</td>
</tr>
<tr>
<td>4.28 Pediatric Evaluation</td>
<td>14</td>
</tr>
<tr>
<td>4.29 Physical Health Assessment</td>
<td>15</td>
</tr>
<tr>
<td>4.30 Preventive Dental Exam</td>
<td>15</td>
</tr>
<tr>
<td>4.31 Safe Exam</td>
<td>15</td>
</tr>
<tr>
<td>4.32 Vision Screening</td>
<td>15</td>
</tr>
<tr>
<td><strong>Treatment/Care</strong></td>
<td>15</td>
</tr>
</tbody>
</table>
5. HOUSING ............................................................................................................................................... 16

5.1 AFFORDABLE HOUSING PRODUCTION .......................................................................................... 16
5.2 FAIR HOUSING COUNSELING .............................................................................................................. 16

HOME MAINTENANCE ................................................................................................................................... 16

5.3 HOME MODIFICATION/ADAPTATION .................................................................................................. 16
5.4 HOME REPAIR ..................................................................................................................................... 16
5.5 LAWN CARE ......................................................................................................................................... 16
5.6 WEATHERIZATION ............................................................................................................................... 16

HOME OWNERSHIP ...................................................................................................................................... 16

5.7 COMMUNITY LAND TRUST HOME OWNERSHIP ........................................................................... 16
5.8 HOME BUYER DOWN PAYMENT ASSISTANCE .................................................................................. 16
5.9 HOME BUYER EDUCATION .................................................................................................................. 17
5.10 FORECLOSURE PREVENTION ............................................................................................................ 17

LOW INCOME/SUBSIDIZED RENTAL HOUSING ....................................................................................... 17

5.11 AFFORDABLE HOUSING ASSISTANCE ............................................................................................ 17
5.12 HOUSING CHOICE VOUCHERS .......................................................................................................... 17
5.13 LANDLORD ENGAGEMENT .................................................................................................................. 17
5.14 PUBLIC HOUSING ................................................................................................................................ 17
5.15 RENTAL ASSISTANCE .......................................................................................................................... 17
5.16 RENTAL PRODUCTION .......................................................................................................................... 17

SHELTER SERVICES ....................................................................................................................................... 18

5.17 24-HOUR EMERGENCY SHELTER ........................................................................................................ 18
5.18 DOMESTIC VIOLENCE SHELTER .......................................................................................................... 18
5.19 HOMELESS DROP-IN CENTER .............................................................................................................. 18
5.20 HOTEL/MOTEL STAY .............................................................................................................................. 18
5.21 OVERNIGHT EMERGENCY SHELTER .................................................................................................. 18
5.22 TRANSITIONAL SHELTER ...................................................................................................................... 18

5.23 SUPPORTIVE PERMANENT HOUSING .............................................................................................. 18
5.24 TRANSITIONAL HOUSING .................................................................................................................... 19
5.25 UTILITY ASSISTANCE ........................................................................................................................... 19

6. INCOME SUPPORT AND EMPLOYMENT ................................................................................................. 19

6.1 CREDIT BUILDING ................................................................................................................................... 19

ECONOMIC OPPORTUNITIES .......................................................................................................................... 19

6.2 EMPLOYMENT SUBSIDIES ...................................................................................................................... 19
6.3 INDIVIDUAL DEVELOPMENT ACCOUNTS (IDA) .................................................................................. 19
6.4 MICRO ENTERPRISE LOANS .................................................................................................................... 19

JOB PREPARATION/TRAINING ...................................................................................................................... 19
6.5 Career Exploration ........................................................................................................................................... 19
6.6 Job Coaching .................................................................................................................................................... 19
6.7 Job Placement .................................................................................................................................................. 20
6.8 Job Readiness Assessment ............................................................................................................................... 20
6.9 Job Readiness Training ................................................................................................................................... 20
6.10 Vocational Training ....................................................................................................................................... 20
6.11 Personal Finance Education .......................................................................................................................... 20
6.12 Tax Preparation Assistance .......................................................................................................................... 20

7. Legal Services .................................................................................................................................................... 20
7.1 Legal Services ................................................................................................................................................ 20

8. Organizational Capacity .................................................................................................................................... 20
Continuous Improvement ...................................................................................................................................... 20
8.1 Consultation ................................................................................................................................................... 20
8.2 Organizational Assessment ............................................................................................................................. 21
8.3 Organizational Capacity Training .................................................................................................................. 21
8.4 Supervisor/Management Training .................................................................................................................. 21

Infrastructure ........................................................................................................................................................ 21
8.5 Capital Items .................................................................................................................................................. 21
8.6 Professional Services .................................................................................................................................... 21
8.7 Volunteer Coordination ................................................................................................................................ 21

Provider Professional Development ..................................................................................................................... 21
8.8 Best Practices Training ................................................................................................................................ 21
8.9 Evidence-Based Practice Training ................................................................................................................... 21
8.10 Professional Coaching ................................................................................................................................ 22

9. Social Development and Enrichment ............................................................................................................... 22
9.1 Adult Day Programming ................................................................................................................................ 22
9.2 Behavioral Support Services ............................................................................................................................ 22
Child/Youth Development .................................................................................................................................... 22
9.3 Early Child Care Programming ....................................................................................................................... 22
9.4 Out of School Programming ........................................................................................................................... 22
9.5 Positive Youth Development .......................................................................................................................... 22
9.6 Youth Community Center ............................................................................................................................... 22
9.7 Youth Drop-In Center ................................................................................................................................... 23
9.8 Companionship ............................................................................................................................................... 23
9.9 Cultural Enrichment ....................................................................................................................................... 23
9.10 Domestic/Sexual Violence Education ............................................................................................................ 23
9.11 Family Development .................................................................................................................................... 23
9.12 Family Education ......................................................................................................................................... 23
Mentoring ............................................................................................................................................................. 23
9.13 Community-Based Mentoring ....................................................................................................................... 23
9.14 Site-Based Mentoring ................................................................................................................................... 23
9.15 Therapeutic Mentoring ................................................................. 24
9.16 Parenting Capacity Assessment ....................................................... 24
9.17 Parenting Skills Education ............................................................. 24
9.18 Personal Development ................................................................. 24
9.19 Social Capital Development ......................................................... 24
9.20 Support Groups ........................................................................... 24

10. Supportive Services .......................................................................... 24

Access to Services .................................................................................. 24
10.1 Benefits Assistance ........................................................................ 24
10.2 Child Care Subsidy ........................................................................ 24
10.3 Information and Referral ................................................................. 25
10.4 Interpretation .................................................................................. 25
10.5 Official Documents Assistance ....................................................... 25
10.6 Scholarships .................................................................................. 25
10.7 Service Coordination ..................................................................... 25
10.8 Street Outreach .............................................................................. 25
10.9 Advocacy ....................................................................................... 25
10.10 Advocacy Education ...................................................................... 25

Case Management ................................................................................. 25
10.11 Case Management ........................................................................ 25
10.12 Clinical Case Management ............................................................ 26
10.13 Psychiatric Case Management ....................................................... 26
10.14 Crisis Care .................................................................................... 26
10.15 Crisis Intervention ......................................................................... 26
10.16 Expectant/New Parent Assistance ............................................... 26
10.17 Forensic Interview ........................................................................ 26
10.18 Home Visiting .............................................................................. 26
10.19 Parent Partnership ......................................................................... 27

Respite .................................................................................................... 27
10.20 Group Respite Care ...................................................................... 27
10.21 In Home Respite Care- Adult ......................................................... 27
10.22 In Home Respite Care- Child ........................................................ 27
10.23 Out of Home Respite Care- Adult .................................................. 27
10.24 Out of Home Respite Care- Child .................................................. 27
1. BASIC NEEDS

FOOD

1.1 COMMUNITY GARDENS
Provision of garden space, materials, and/or information for community members to grow food.
(Unit Measure: Negotiable)

1.2 CONGREGATE MEALS
Provision of a nutritional meal in a group setting.
(Unit Measure: One meal/individual)

1.3 FOOD DISTRIBUTION
Acquires and distributes food to providers of supplemental food.
(Unit Measure: Negotiable)

1.4 GROCERY SHOPPING AND DELIVERY
Shops for and delivers groceries to an individual in his/her place of residence.
(Unit Measure: One instance of shopping or delivery/individual)

1.5 HOME DELIVERED MEALS
Provision of a nutritious meal for an individual to his/her place of residence.
(Unit Measure: One meal/individual)

1.6 HOUSEHOLD GARDENS
Provision of garden space, materials, and/or information to grow food at individual residences.
(Unit Measure: Negotiable)

1.7 INFANT FORMULA
Provision of infant formula to families.
(Unit Measure: Negotiable)

1.8 SNAP/WIC MATCHING
Provision of additional funding for recipients of SNAP and WIC benefits to purchase nutritious food.
(Unit Measure: One voucher)

1.9 SUPPLEMENTAL FOOD
Provision of food to supplement a household food budget.
(Unit Measure: Negotiable)
1.10 **Supplemental Food Delivery**
Acquires and delivers supplemental food to an individual in his/her place of residence.
(*Unit Measure*: Negotiable)

**Household Items**

1.11 **Crib**
Provision of cribs.
(*Unit Measure*: One crib)

1.12 **Fans**
Provision of fans.
(*Unit Measure*: One fan)

1.13 **Furniture**
Provision of household furniture.
(*Unit Measure*: Negotiable)

1.14 **Household Cleaning Supplies**
Provision of household cleaning supplies.
(*Unit Measure*: Negotiable)

1.15 **Window AC Units**
Provision of window air conditioning units.
(*Unit Measure*: One window air conditioner unit)

**Material Goods**

1.16 **Car Seats**
Provision of infant/children car seats.
(*Unit Measure*: One car seat)

1.17 **Clothing**
Provision of clothing.
(*Unit Measure*: Negotiable)

1.18 **Diapers/Wipes**
Provision of disposable infant diapers and/or wipes.
(*Unit Measure*: Negotiable)
1.19 EMPLOYMENT ATTIRE
Provision of work attire required for employment.
(Unit Measure: Negotiable)

1.20 HYGIENE ITEMS
Provision of items used for personal hygiene/grooming.
(Unit Measure: Negotiable)

1.21 STREET OUTREACH SUPPLIES
Provision of material goods intended to meet the basic needs of individuals experiencing unsheltered homelessness.
(Unit Measure: Negotiable)

1.22 PROVISION OF BASIC NEEDS ITEMS
Provision of items to individuals to have their immediate basic needs met. This service must include at least two other related services in the Taxonomy of Services.
(Unit Measure: $1.00)

TRANSPORTATION

1.23 AUTO REPAIR/ASSISTANCE
Provision of financial assistance for auto repairs.
(Unit Measure: Negotiable)

1.24 PUBLIC TRANSIT FEE/FARE
Provision of local public transportation.
(Unit Measure: One fare)

1.25 RIDE VOUCHER
Provision of a taxi service or ride share.
(Unit Measure: One voucher)

1.26 TRANSPORTATION
Provision of transportation.
(Unit Measure: Negotiable)
2. COMMUNITY ADVANCEMENT

2.1 COMMUNITY COLLABORATION
Coordinates the partnership of stakeholders to collectively improve health, social, educational, and economic opportunities for the community.
(Unit Measure: Negotiable)

2.2 COMMUNITY NEEDS ASSESSMENT
A process of determining the needs/assets of the community.
(Unit Measure: Negotiable)

2.3 PUBLIC AWARENESS/EDUCATION
Increases the public’s level of understanding of a particular issue.
(Unit Measure: Negotiable)

3. EDUCATION

3.1 ACADEMIC ENRICHMENT
Curriculum-based activities intended to engage students in learning and increase skills and knowledge in subject matter.
(Unit Measure: One hour/individual)

3.2 ACADEMIC INSTRUCTION
Differentiated, curriculum-based instruction provided in a group or individual (tutoring) setting by a qualified professional to increase individual student achievement, as measured by grade-level benchmarks and standards from the student’s primary source of education.
(Unit Measure: One hour/individual)

3.3 ACADEMIC SUPPORT
Supplementary Assistance with educational concepts and tasks (homework).
(Unit Measure: One hour/individual)

3.4 ADULT BASIC EDUCATION
Education for adults to obtain high school equivalency.
(Unit Measure: One hour/individual)

3.5 ADULT LITERACY PROGRAM
Develops reading and writing skills for adults.
(Unit Measure: One hour/individual)
3.6 **Child Development Education**
   Provides information on children’s developmental stages.
   *(Unit Measure: One hour/individual)*

3.7 **Early Childhood Education**
   Prepares children 0-8 for continued learning.
   *(Unit Measure: One hour/individual)*

3.8 **English Language Learning**
   Develops English communication skills for persons for whom English is not their native language.
   *(Unit Measure: One hour/individual)*

4. **Health and Medical**

4.1 **Health Education**
   Provides information to maintain or improve physical and mental health and overall wellbeing.
   *(Unit Measure: One hour/individual)*

4.2 **Medical Financial Assistance**
   Provision of financial assistance for medical expenses. This service must be approved by appropriate funder.
   *(Unit Measure: $1.00)*

**Medication/Medical Supplies**

4.3 **Corrective Lenses**
   Provision of corrective lenses.
   *(Unit Measure: One set of corrective lenses)*

4.4 **Durable Medical Equipment**
   Provision of durable medical equipment as prescribed by a qualified health care provider.
   *(Unit Measure: One item)*

4.5 **Medical Supplies**
   Provision of medical supplies as prescribed by a qualified health care provider.
   *(Unit Measure: One item)*

4.6 **Medication Management**
   Monitors therapeutic levels of a prescribed medication.
   *(Unit Measure: 15 minutes)*
4.7 NON-PRESCRIPTION MEDICATION
Provision of non-prescription medication.
(Unit Measure: One medication)

4.8 PRESCRIPTION MEDICATION
Provision of prescription medication.
(Unit Measure: One item)

MENTAL HEALTH CARE

ASSESSMENT/EVALUATION/SCREENING

4.9 BEHAVIORAL HEALTH ASSESSMENT
Assessment by a qualified mental health professional of an individual's history, mental health and functioning with the purpose of establishing a treatment plan and/or diagnosis.
(Unit Measure: One assessment)

4.10 BEHAVIORAL HEALTH EVALUATION
Evaluation by a qualified mental health professional to determine a mental health diagnosis.
(Unit Measure: One evaluation)

4.11 BEHAVIORAL HEALTH SCREENING
Identifies if an individual is at risk of experiencing symptoms of a mental health condition.
(Unit Measure: One assessment)

4.12 Boone County Schools Mental Health Coalition (BCSMHC) Checklist
An evaluation tool that allows schools to identify risk factors linked to youth development of social, emotional, or behavior problems and determine preventive or early intervention efforts before problems become serious. The results can be used as a tool to guide school-wide, grade level, and student supports.
(Unit Measure: One checklist)

4.13 SOCIAL/EMOTIONAL SCREENING
Identifies if a child is at risk for social emotional delays, problem behaviors, and potential mental health concerns.
(Unit Measure: One screening)
4.14 SUBSTANCE USE DISORDER ASSESSMENT
Assessment that determines the severity, frequency, pattern, and history of substance use to develop a treatment plan for intervention.
(Unit Measure: One assessment)

4.15 COMPUTER-ASSISTED INTERVENTION
Utilizes a computer tool designed to help improve memory, attention, general learning, and/or overall cognitive functioning.
(Unit Measure: One session)

4.16 FAMILY THERAPY
Provides therapeutic treatment with a qualified mental health professional to help family members improve communication and resolve conflicts.
(Unit Measure: One hour/family)

4.17 GROUP THERAPY- ADULT
Provides therapeutic treatment for adults with a related problem arranged in a group format with a qualified mental health professional. Group Therapy places focus on all group members.
(Unit Measure: 15 minutes/individual)

4.18 GROUP THERAPY- CHILD
Provides therapeutic treatment for children with a related problem arranged in a group format with a qualified mental health professional. Group Therapy places focus on all group members.
(Unit Measure: 15 minutes/individual)

4.19 INDIVIDUAL THERAPY- ADULT
Provides therapeutic treatment for an adult in an individualized format with a qualified mental health professional. There may be additional individuals present in a session but the focus of a session remains on the individual’s treatment plan.
(Unit Measure: One hour)

4.20 INDIVIDUAL THERAPY- CHILD
Provides therapeutic treatment for a child in an individualized format with a qualified mental health professional. There may be additional individuals present in a session but the focus of a session remains on the individual’s treatment plan.
(Unit Measure: One hour)
4.21 **PEER SUPPORT**
Provides assistance, from a Certified Peer Specialist, to individuals with substance use and/or mental health disorders to become and/or stay engaged their recovery process.
*(Unit Measure: 15 minutes)*

4.22 **PSYCHIATRIC TREATMENT**
Implementation of a mental health treatment plan that may include psychotherapy and medication adjustments and performed by a licensed psychiatrist.
*(Unit Measure: One visit)*

4.23 **PHYSICAL ACTIVITY**
Provides opportunities and/or instruction for physical activities.
*(Unit Measure: One hour)*

**PHYSICAL HEALTH CARE**

**ASSESSMENT/EVALUATION/SCREENING**

4.24 **DEVELOPMENTAL ASSESSMENT**
Assessment that identifies if a child has developmental delays.
*(Unit Measure: One assessment)*

4.25 **DEVELOPMENTAL SCREENING**
Identifies if an individual is at risk for health and developmental delays.
*(Unit Measure: One screening)*

4.26 **EYE EXAM**
Examines an individual’s vision and ability to focus on objects.
*(Unit Measure: One exam)*

4.27 **ORAL HEALTH SCREENING**
Identifies if an individual is at risk of oral health disorders.
*(Unit Measure: One screening)*

4.28 **PEDIATRIC EVALUATION**
Medical evaluation of children to identify any injuries or illnesses.
*(Unit Measure: One evaluation)*
4.29 PHYSICAL HEALTH ASSESSMENT
Assessment to determine physical health problems and recommend treatment options.
(Unit Measure: One assessment)

4.30 PREVENTIVE DENTAL EXAM
Examination performed by an appropriately trained professional to identify oral disease, oral decay, or other oral conditions.
(Unit Measure: One exam)

4.31 SAFE EXAM
Forensic examination of victims of sexual crimes.
(Unit Measure: One exam)

4.32 VISION SCREENING
Identifies if an individual is at risk of possible visual impairments or eye conditions.
(Unit Measure: One screening)

TREATMENT/CARE

4.33 DENTAL TREATMENT
Treatment of oral health disorders provided by a qualified health care professional.
(Unit Measure: One visit)

4.34 GENERAL MEDICAL CARE
Routine health care provided by a qualified health care professional to detect health problems and provide procedures and/or other therapeutic services.
(Unit Measure: One visit)

4.35 POSTPARTUM CARE
Physical, mental, and emotional care for the mother, newborn, and/or infant during the postnatal period provided by a qualified health care professional.
(Unit Measure: One visit)

4.36 PRENATAL CARE
Physical, mental, and emotional care during a pregnancy provided by a qualified health care professional.
(Unit Measure: One visit)

4.37 PREVENTIVE DENTAL CARE
Preventive oral health care by a qualified health care provider.
(Unit Measure: One visit)
5. HOUSING

5.1 AFFORDABLE HOUSING PRODUCTION
Production of affordable housing through new construction or substantial rehabilitation.
(Unit Measure: Negotiable)

5.2 FAIR HOUSING COUNSELING
Provides counselor-to-client assistance to address financial and housing concerns that do not comply with fair housing laws.
(Unit Measure: Negotiable)

HOME MAINTENANCE

5.3 HOME MODIFICATION/ADAPTATION
Provides alterations to a home to allow for an individual to continue to reside on the property.
(Unit Measure: Negotiable)

5.4 HOME REPAIR
Provides repairs to address safety, code compliance and/or structural issues.
(Unit Measure: Negotiable)

5.5 LAWN CARE
Provides assistance to maintain yard and property.
(Unit Measure: Negotiable)

5.6 WEATHERIZATION
Provides home energy efficiency upgrades.
(Unit Measure: Negotiable)

HOME OWNERSHIP

5.7 COMMUNITY LAND TRUST HOME OWNERSHIP
Provides permanently affordable home ownership opportunities for low-income households.
(Unit Measure: Negotiable)

5.8 HOME BUYER DOWN PAYMENT ASSISTANCE
Provides down payment and closing cost assistance to purchase a home.
(Unit Measure: Negotiable)
5.9 **HOME BUYER EDUCATION**

Provides education on the home buying process.

*(Unit Measure: One hour)*

5.10 **FORECLOSURE PREVENTION**

Counseling to avoid foreclosure, financial training, client support while negotiating with the lender, financial assistance to make mortgage payments, and/or provide referrals to other organizations.

*(Unit Measure: Negotiable)*

**LOW INCOME/SUBSIDIZED RENTAL HOUSING**

5.11 **AFFORDABLE HOUSING ASSISTANCE**

A housing production tax credit for businesses and/or individuals by donating to a non-profit community-based organization that provides affordable housing assistance.

*(Unit Measure: Negotiable)*

5.12 **HOUSING CHOICE VOUCHERS**

Provision of vouchers by public housing agencies to assist low-income individuals, families, the elderly, and people with disabilities afford housing.

*(Unit Measure: Negotiable)*

5.13 **LANDLORD ENGAGEMENT**

Develops partnerships with landlords to increase affordable housing options.

*(Unit Measure: Negotiable)*

5.14 **PUBLIC HOUSING**

Provision of affordable rental housing managed by local housing authorities.

*(Unit Measure: Negotiable)*

5.15 **RENTAL ASSISTANCE**

Provision of financial assistance to households for rent.

*(Unit Measure: Negotiable)*

5.16 **RENTAL PRODUCTION**

Provision of funds to construct or rehabilitate affordable rental housing.

*(Unit Measure: Negotiable)*
SHELTER SERVICES

5.17 24-HOUR EMERGENCY SHELTER
Emergency shelter provided for a 24-hour period for up to 30 days within a one-year period. Services may be provided on a first come, first served or reserved basis. Program consumers should be provided meals and have access to bathing and laundry facilities. Services should be provided with very few barriers and restrictions. 
(Unit Measure: One 24-hour day/individual)

5.18 DOMESTIC VIOLENCE SHELTER
Provides a safe location for victims of domestic and sexual violence to stay when fleeing from their abuser. 
(Unit Measure: One 24-hour day/individual)

5.19 HOMELESS DROP-IN CENTER
A location that provides protection from inclement weather and support services to people in crisis and/or experiencing homelessness. 
(Unit Measure: One day/individual)

5.20 HOTEL/MOTEL STAY
Provision of a one night hotel/motel stay for persons experiencing homelessness. 
(Unit Measure: One night)

5.21 OVERNIGHT EMERGENCY SHELTER
Emergency shelter provided overnight only on a first come, first served basis. Program consumers may not be excluded from the service based on intermittent use. Program consumers should not be charged a program service fee. 
(Unit Measure: One night/individual)

5.22 TRANSITIONAL SHELTER
24-hour shelter provided beyond the initial 30 days of 24-hour emergency shelter provided within a one-year period. Program consumers should be provided meals and have access to bathing and laundry facilities. Supportive services (e.g. case management) should be provided in conjunction with the transitional shelter service, with rapid re-housing as the intended outcome. 
(Unit Measure: One 24-hour day/individual)

5.23 SUPPORTIVE PERMANENT HOUSING
Provision of permanent housing assistance with supportive services. 
(Unit Measure: Negotiable)
5.24 **TRANSITIONAL HOUSING**
Provision of supportive, temporary housing services while permanent housing is obtained.
*(Unit Measure: Negotiable)*

5.25 **UTILITY ASSISTANCE**
Provision of financial assistance for home utility bills.
*(Unit Measure: Negotiable)*

### 6. INCOME SUPPORT AND EMPLOYMENT

6.1 **CREDIT BUILDING**
Provision of loans to individuals to build credit and pay off high-interest personal loans.
*(Unit Measure: Negotiable)*

**ECONOMIC OPPORTUNITIES**

6.2 **EMPLOYMENT SUBSIDIES**
Provision of an incentive to employers to hire, train, and retain employees.
*(Unit Measure: Negotiable)*

6.3 **INDIVIDUAL DEVELOPMENT ACCOUNTS (IDA)**
Provision of matching savings funds to be used towards home ownership, post-secondary education, and/or small business ownership.
*(Unit Measure: Negotiable)*

6.4 **MICRO ENTERPRISE LOANS**
Provision of loans to businesses with five or fewer employees.
*(Unit Measure: Negotiable)*

**JOB PREPARATION/TRAINING**

6.5 **CAREER EXPLORATION**
Exposes individuals to occupational opportunities and develops strategies to achieve career goals.
*(Unit Measure: One hour)*

6.6 **JOB COACHING**
Provides on-the-job support to assist employees with soft employment skills.
*(Unit Measure: 15 minutes)*
6.7 **JOB PLACEMENT**
Assists in obtaining employment for individuals.
*(Unit Measure: One hour)*

6.8 **JOB READINESS ASSESSMENT**
Evaluates an individual’s employability.
*(Unit Measure: One assessment)*

6.9 **JOB READINESS TRAINING**
Prepares individuals to obtain and retain a job.
*(Unit Measure: One hour)*

6.10 **VOCATIONAL TRAINING**
Education and training to equip people with knowledge, skills, and/or competences required in a particular occupation.
*(Unit Measure: One hour)*

6.11 **PERSONAL FINANCE EDUCATION**
Develops household budgeting, planning, and saving knowledge and skills.
*(Unit Measure: One hour)*

6.12 **TAX PREPARATION ASSISTANCE**
Preparation of tax returns.
*(Unit Measure: Negotiable)*

7. **LEGAL SERVICES**

7.1 **LEGAL SERVICES**
Legal services provided by a qualified professional.
*(Unit Measure: Negotiable)*

8. **ORGANIZATIONAL CAPACITY**

8.1 **CONSULTATION**
Examines an organization and provides suggestions to improve core capacities of an organization or program.
*(Unit Measure: Negotiable)*
8.2 **ORGANIZATIONAL ASSESSMENT**
Measures a nonprofit’s effectiveness in relation to core capacities: leadership, adaptability, management, technical, and cultural.
*(Unit Measure: Negotiable)*

8.3 **ORGANIZATIONAL CAPACITY TRAINING**
Informs an organization of concepts and strategies to improve core capacities of an organization.
*(Unit Measure: Negotiable)*

8.4 **SUPERVISOR/MANAGEMENT TRAINING**
Informs organizational staff concepts and strategies to improve supervisor and management skills.
*(Unit Measure: Negotiable)*

**INFRASTRUCTURE**

8.5 **CAPITAL ITEMS**
Assists in purchasing tangible assets such as buildings, machinery, equipment and vehicles that an organization uses to provide services.
*(Unit Measure: Negotiable)*

8.6 **PROFESSIONAL SERVICES**
Professional organizational administrative functions such as accounting, human resources, etc.
*(Unit Measure: Negotiable)*

8.7 **VOLUNTEER COORDINATION**
An organizational function that coordinates and trains volunteers to provide program services.
*(Unit Measure: Negotiable)*

**PROVIDER PROFESSIONAL DEVELOPMENT**

8.8 **BEST PRACTICES TRAINING**
Provides training to build on or explore best practice techniques.
*(Unit Measure: One individual)*

8.9 **EVIDENCE-BASED PRACTICE TRAINING**
Trains, and as applicable, certifies, professionals in practice strategies that have been scientifically proven to be effective.
*(Unit Measure: One individual)*
8.10 PROFESSIONAL COACHING
   Provides individualized support for professional development.
   (Unit Measure: One hour)

9. SOCIAL DEVELOPMENT AND ENRICHMENT

9.1 ADULT DAY PROGRAMMING
   Care for aging adults and/or adults with disabilities in a setting with social and recreational
   activities.
   (Unit Measure: One day/individual)

9.2 BEHAVIORAL SUPPORT SERVICES
   Support to individuals/groups to maintain pro-social behavior.
   (Unit Measure: One hour/individual)

CHILD/YOUTH DEVELOPMENT

9.3 EARLY CHILD CARE PROGRAMMING
   Provides children birth to entry into kindergarten a safe, regularly scheduled, structured, and
   supervised environment. This service must include at least two other related services in the
   Taxonomy of Services, one of which must have an education component.
   (Unit Measure: One hour/individual)

9.4 OUT OF SCHOOL PROGRAMMING
   Provides children in grades K-12 a safe, regularly scheduled, structured, and supervised
   environment outside the typical school day, including before school, after school, weekends,
   and/or during seasonal breaks (e.g. summer). This service must include at least two other
   related services in the Taxonomy of Services.
   (Unit Measure: One hour/individual)

9.5 POSITIVE YOUTH DEVELOPMENT
   Develops internal development assets in youth with the goal of developing a commitment to
   learning, positive values, social competencies, and/or positive identities.
   (Unit Measure: One hour/individual)

9.6 YOUTH COMMUNITY CENTER
   Provides a variety of activities for youth at a single location.
   (Unit Measure: Negotiable)
9.7 **YOUTH DROP-IN CENTER**

Provides access to support services and resources (computers, laundry, showers, etc.) for youth.

*Unit Measure: Negotiable*

9.8 **COMPANIONSHIP**

Social interaction for individuals experiencing social isolation.

*Unit Measure: One hour/individual*

9.9 **CULTURAL ENRICHMENT**

Opportunities to experience and build awareness of social, intellectual, and artistic movements of cultures.

*Unit Measure: Negotiable*

9.10 **DOMESTIC/SEXUAL VIOLENCE EDUCATION**

Provides information to address and prevent domestic/sexual violence.

*Unit Measure: One hour/individual*

9.11 **FAMILY DEVELOPMENT**

Strengthens families and individual family members by promoting positive social-emotional and physical development and healthy relationships. This service must include at least two other related services in the *Taxonomy of Services*.

*Unit Measure: One hour*

9.12 **FAMILY EDUCATION**

Develops communication and coping skills with the goal of strengthening family relationships.

*Unit Measure: One hour*

**MENTORING**

9.13 **COMMUNITY-BASED MENTORING**

Social interaction, guidance, and/or role models in a community setting to increase positive behaviors and decisions.

*Unit Measure: One hour*

9.14 **SITE-BASED MENTORING**

Social interaction, guidance, and/or role models at an organizational setting to increase positive behaviors and decisions.

*Unit Measure: One hour*
9.15 **Therapeutic Mentoring**

Social interaction and guidance for individuals with emotional and mental concerns provided by a trained mentor.

*(Unit Measure: One hour)*

9.16 **Parenting Capacity Assessment**

Assessment to determine the ability of a parent to meet the emotional, physical, and developmental needs of their children.

*(Unit Measure: One assessment)*

9.17 **Parenting Skills Education**

Develops effective parenting skills.

*(Unit Measure: One hour)*

9.18 **Personal Development**

Develops internal development assets with the goal of developing social competencies, positive values, a commitment to learning, and/or positive identities.

*(Unit Measure: One hour)*

9.19 **Social Capital Development**

Increases social connections to promote the development of internal assets and/or economic mobility.

*(Unit Measure: One hour)*

9.20 **Support Groups**

Group meetings for individuals who share a common problem to share and provide experiences, support, information, and resources.

*(Unit Measure: 15 minutes/individual)*

10. **Supportive Services**

**Access to Services**

10.1 **Benefits Assistance**

Aid to individuals to determine eligibility and obtain government assistance.

*(Unit Measure: 15 minutes)*

10.2 **Child Care Subsidy**

Provision of financial assistance for childcare.

*(Unit Measure: Negotiable)*
10.3 INFORMATION AND REFERRAL
Provides accurate information about and referrals to appropriate resources.
(Unit Measure: 15 minutes)

10.4 INTERPRETATION
Translates a language between parties to reduce communication barriers.
(Unit Measure: Negotiable)

10.5 OFFICIAL DOCUMENTS ASSISTANCE
Aid in obtaining legal identification documents such as driver’s license, birth certificate, and/or social security card.
(Unit Measure: 15 minutes)

10.6 SCHOLARSHIPS
Provision of financial assistance for educational and enrichment expenses.
(Unit Measure: Negotiable)

10.7 SERVICE COORDINATION
Assists an individual receiving support to bridge access to resources.
(Unit Measure: 15 minutes)

10.8 STREET OUTREACH
Builds relationships with individuals experiencing unsheltered homelessness to identify and address needs by providing information and linking to resources.
(Unit Measure: 15 minutes)

10.9 ADVOCACY
Provides advocacy support on behalf of individuals in exercising their rights.
(Unit Measure: 15 minutes)

10.10 ADVOCACY EDUCATION
Develops knowledge and trains individuals on effective strategies to advocate for their rights.
(Unit Measure: Negotiable)

CASE MANAGEMENT

10.11 CASE MANAGEMENT
A collaborative process that assesses, plans, implements, coordinates, monitors, and evaluates the options and services required to meet an individual’s health and human
services needs. It is characterized by advocacy, communication, and resource management and promotes quality and cost-effective interventions and outcomes.  
(Unit Measure: 15 minutes)

10.12 CLINICAL CASE MANAGEMENT
Case management for individuals or families that need services, provided by a qualified mental health professional.  
(Unit Measure: 15 minutes)

10.13 PSYCHIATRIC CASE MANAGEMENT
Case management for individuals in need of psychiatric treatment, provided by a qualified mental health professional.  
(Unit Measure: 15 minutes)

10.14 CRISIS CARE
Temporary care for individuals at risk of abuse or neglect and are unable to safely remain in the home.  
(Unit Measure: One hour)

10.15 CRISIS INTERVENTION
Access to services to resolve an immediate crisis and/or link to ongoing assistance.  
(Unit Measure: One hour)

10.16 EXPECTANT/NEW PARENT ASSISTANCE
Provides information and support for new parents or parents expecting a child. Information can include infant care, diapering, feeding, developmental stages, and other parenting techniques.  
(Unit Measure: One hour)

10.17 FORENSIC INTERVIEW
Gathers information and documents evidence of an incident of sexual or physical abuse.  
(Unit Measure: One interview)

10.18 HOME VISITING
Provides services in the home/residence of a pregnant and/or parenting family with the goal of equipping the family with the necessary resources and skills to raise children who are physically, socially, and emotionally healthy, safe, and ready to learn. This service must include at least one other related service in the Taxonomy of Services, which must also be delivered in the home/residence of the program consumers.  
(Unit Measure: One visit)
10.19 **PARENT PARTNERSHIP**
Actively coordinates parents and organizational staff to work together to support and improve the learning, development, and health of the child(ren).
*(Unit Measure: One hour)*

**RESPITE**

10.20 **GROUP RESPITE CARE**
Provides brief period of rest for family members, guardians, or regular caregivers by offering care of multiple dependent individuals in a group setting.
*(Unit Measure: One hour/individual)*

10.21 **IN HOME RESPITE CARE- ADULT**
Brief period of rest for family members, guardians, or regular caregivers by offering care of an adult in their home.
*(Unit Measure: One hour)*

10.22 **IN HOME RESPITE CARE- CHILD**
Brief period of rest for family members, guardians, or regular caregivers by offering care of a child in their home.
*(Unit Measure: One hour)*

10.23 **OUT OF HOME RESPITE CARE- ADULT**
Brief period of rest for family members, guardians, or regular caregivers by offering care of an adult in a community-based setting.
*(Unit Measure: One hour)*

10.24 **OUT OF HOME RESPITE CARE- CHILD**
Brief period of rest for family members, guardians, or regular caregivers by offering care of a child in a community-based setting.
*(Unit Measure: One hour)*